

Gloucestershire Outreach Team

We work with rough sleepers on the streets across Gloucestershire early in the morning, late at night and through the day.



Gloucestershire Outreach Service

This is an outline of the new Gloucestershire Outreach service run by St Mungo's Broadway and commissioned by the six Gloucestershire local authorities: Gloucester, Cheltenham, Tewkesbury, Cotswolds, Forest of Dean and Stroud.

St Mungo's Broadway is a homelessness charity focused on supporting homeless clients and people who are vulnerably housed. We run **outreach** contracts across London and the UK as well as the **No Second Night Out** (NSNO) hubs and a range of housing projects for homeless and vulnerable individuals.

We believe that **no one should live on the streets** and that people can – and do – recover from the issues that create homelessness.

St Mungo's Broadway Gloucestershire Outreach team will help rough sleepers off of the street by providing support and advice, with partners on a range of issues including healthcare, drug and alcohol treatment, reconnections, community support and housing.

Email the team:

[GloucestershireOutreach@
mungsbroadway.org.uk](mailto:GloucestershireOutreach@mungsbroadway.org.uk)



St Mungo's
Broadway

Rebuilding lives, day by day

Contact us

Refer a rough sleeper

If a client is rough sleeping, referrals to the service can be made through Streetlink

 **0300 500 0914**

 **www.streetlink.org.uk**

For information about the service, please contact Kathleen Sims, Implementation Manager:

Kathleen.sims@mungosbroadway.org.uk
Gloucestershireoutreach@mungosbroadway.org.uk



Rough sleeping is dangerous and unhealthy, so we work to ensure clients come off the streets as quickly as possible.

Once off the streets, we help clients to sustain their recovery, enjoying safe and secure accommodation and access to better health, work and training.

Street shifts: We use shifts to verify new people on the streets working in the morning or late at night to best engage rough sleepers.

Drop ins: We are looking to establish surgeries across the county to ensure we give clients easy access to advice, guidance and follow up work.

Multi agency working: We are a small team. We are reliant on developing effective working partnerships with other agencies across housing, health, criminal justice, migrant and substance use areas of work, working to multi-agency action plans.

Volunteers: This service will be supported by our dedicated Outreach Volunteering programme – Street Vols. Please contact **Gloucestershireoutreach@mungosbroadway.org.uk** for more details.

If you have any concerns about the service that you have received from the **Gloucestershire Street Outreach Team** or want to make a comment or complaint, please email **info@mungosbroadway.org.uk** or call St Mungo's Broadway head office on: **020 8762 5500**.



For more information contact:

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